

Privacy Policy

The Secretariat for VISIT JAPAN Travel & MICE Mart 2024 (to be undertaken by JTB Corporation, hereafter referred to as "the Secretariat") will in the course of VISIT JAPAN Travel & MICE Mart 2024 handle all information provided by its registrants as specified below:

- In order to properly handle the information obtained, the Secretariat shall assign an Information Handling Manager to instruct and supervise the Secretariat staff that handle information on those who registered at VJTM & VJMM, and ensure the prevention of leaks and falsification of information, and acts of illegal intrusion.
- The Secretariat shall classify the information it handles into the following two groups: [1] "General Information" that includes corporate information (e.g., name, line of business, area of business) of your company or organization, information that can identify the registrant (e.g., address, telephone number, email address of the registrant), and the name of the person in charge; [2] "Special Information" that includes details of appointment requests submitted by registrants for individual business meetings, the other parties that have closed deals with registrants, business meeting schedules, and the results of business meetings.
- "General Information" will be disclosed to registrants so they can submit their business meeting requests to each other. That information will only be accessed by the registrants. However, "General Information" about the buyers, such as their "Corporate or organization names," may be provided to buyers, sellers, and other parties who considering joining the program.
- "Special information" will be exclusively used for improving the arrangement of matching and future business meetings and shall not be used, provided or published for any purpose other than arranging business meetings.
- The Secretariat will collect information required for international buyers to enter Japan and join business meetings and FAM trips, such as registrants' names, addresses, email addresses, emergency contact details, sex, whether they are insured or not, what they are allergic to, eating habits, and information about flights they may have reserved along with their passport numbers, nationalities, dates of birth, and other special considerations. The above information will be supplied by the organizer, Japan National Tourism Organization (JNTO), to Nippon Travel Agency Co., Ltd. (NTA), one of the contractors under VISIT JAPAN Travel & MICE Mart 2024. NTA will use such personal information to arrange accommodation and transportation during the programs of business meetings and FAM trips and to contact the registrants.
- The Secretariat will maintain the said information according to its strict security and confidentiality standards. It will never share any of the said information with any Secretariat members who are unauthorized to handle it, any staff other than that of the Secretariat, any contractor, or any other unauthorized personnel.
- The Secretariat will destroy the above information promptly after the period in which it is stipulated that the said information will be maintained has expired.
- Responses to requests made by registrants regarding inquiries on and corrections to personal information shall only be made after the Secretariat confirms that the persons who made said requests are indeed registrants, by using the method stipulated by the Secretariat.
- The Secretariat shall comply with Japanese laws and other regulations applicable to personal information possessed by the Secretariat, review the contents of the Privacy Policy as appropriate, and make utmost efforts to improve it.